



## **QUEST SPRING HILL ENTERTAINMENT/PARTY/NOISE POLICY**

1. A \$300 credit card pre-authorisation is required upon check-in. This is in addition to full payment of the accommodation on arrival.
2. Parties, Large Gatherings or Loud Music are not permitted in the apartment at any time.
3. Only Registered guests are permitted in the apartments or complex. Extra visitors are not permitted in the apartments or complex. A one bedroom apartment has a maximum of two people and a two bedroom apartment four people in the existing bedding. Apartments with an extra bed booked can have one additional guest. All guests are required to register with Reception.
4. We have a 'zero warning' policy. Any disturbance or complaint regarding an apartment can result in the booking being terminated immediately. Guests will be asked to leave without refund. If necessary, the police will be called.
5. The person who is guaranteeing the booking must sign the Guest Registration Form and will need to produce Photo ID, to be photocopied upon check in. This person is liable for any damage to the apartment – e.g. carpet cleaning, smell of smoke, breakages, extra housekeeping cleaning, lost keys, loss of rental income etc.
6. Should you actions result in the apartment being unlettable, you will be responsible for the equivalent per night right as your current reservation until such time that the apartment is again in good working order.